

Notice of Code of Conduct: Patient Rights and Responsibilities

The City of Mesa is proud of our Health and Wellness Center and the convenient access employees and their dependents have to quality healthcare services.

We consider you a partner in your healthcare. When you are well informed, participate in treatment decisions, and communicate openly with your provider and other health professionals, you help make your care effective. The City of Mesa Health & Wellness Center encourages respect for the personal preferences and values of each individual. The foundation of these rights are patient respect, dignity, and compassion.

At the City of Mesa Health & Wellness Center, we expect our patients and visitors to:

- Be respectful of our medical providers and other health professionals;
- Be respectful of our equipment and facility; and
- Maintain a safe and nurturing environment for all.

In our effort to continually improve our services and patient care, and to ensure a safe and healthy environment for the Health and Wellness Center patients, staff, and other visitors, the City and its third-party vendor, OnSite Care, Inc., have collaborated in the development of a Code of Conduct. The Code of Conduct helps to ensure that all of our actions and behaviors are consistent with the safe and healthy environment we seek to provide.

Please read the Code of Conduct presented with this Notice. The Code is also available on the Wellness Center’s website at www.mesahealthandwellness.com/wellness-center.

All individuals will be held accountable for actions and behaviors inconsistent with the Code of Conduct. Violations may result in immediate, and possibly permanent, removal from the Center, at the discretion of Center staff. Employee violations may also result in disciplinary action.

Thank you for your ongoing and steadfast support of our Health & Wellness Center, as this valuable benefit continues to improve and change the lives of City of Mesa employees and their dependents!

I have read, understand and agree to comply with the City of Mesa Health & Wellness Center Code of Conduct.

Printed Name of Patient: _____

Name of Patient Guardian (if applicable): _____

Signature of Patient or Patient Guardian: _____

Date: _____